

Illness, Vacation, Holidays, Weekends and Inclement Weather

Unable to Meet an Appointment for Any Reason

- If the business partner is unable to keep an appointment or complete an assignment for any reason, the appraiser must notify the assigned Customer Account Representative immediately.
- If illness or circumstances prevent the business partner from completing the assignment in a timely manner, we will assign the appraisal order to another approved appraiser. An approved appraiser **MAY NOT** assign an appraisal to an associate or another appraiser.

Vacation or Unavailable

- If the business partner will be on vacation or otherwise unavailable, the assigned Customer Account Representative must be notified at least 72 hours (3 business days) prior to unavailability. A date to resume work is required at this time.

Inclement Weather

- In case of an unlikely need for rescheduling due to weather related problems, the business partner must contact the assigned Customer Account Representative immediately and notify them of the new appointment time.

Weekends and Holidays

- LandSafe Appraisal is open Monday through Friday, 7:15 a.m. to 7:15 p.m., CST. If an appointment is scheduled for weekends or holidays, indicate such when scheduling an assignment.